

Portsmouth

ROSI 42 Items: % Responding by Item 7/1/2011 to 6/30/2012

	N	85		
	Yes	No	N/A	Blank
1 There is at least one person who believes in me:	95%	4%	0%	1%
2 I have a place to live that feels like a comfortable home to me:	86%	14%	0%	0%
3 I am encouraged to use consumer-run programs:	75%	8%	16%	0%
4 I do not have the support I need to function in the roles I want in my community:	8%	89%	2%	0%
5 I do not have enough good service options to choose from:	14%	81%	2%	2%
6 Mental health services helped me get housing in a place I feel safe:	47%	15%	38%	0%
7 Staff do not understand my experience as a person with mental health problems:	12%	85%	4%	0%
8 The mental health staff ignore my physical health:	7%	91%	2%	0%
9 Staff respect me as a whole person:	93%	5%	0%	2%
10 Mental health services have caused me emotional or physical harm:	5%	94%	1%	0%
11 I can not get services when I need when I need them:	8%	91%	1%	0%
12 Mental health services helped me get medical benefits that meet my needs:	68%	11%	20%	1%
13 MH services led me to be more dependent - not independent:	22%	73%	4%	1%
14 I lack the information or resources I need to uphold my client rights and basic human rights:	15%	81%	1%	2%
15 I have enough income to live on:	45%	54%	1%	0%
16 Services help me develop the skills I need:	85%	8%	5%	2%
17 I have housing that I can afford:	73%	21%	6%	0%
18 I have a chance to advance my education if I want to:	65%	25%	11%	0%
19 I have reliable transportation to get where I need to go:	68%	31%	0%	1%
20 Mental health services helped me get or keep employment:	18%	21%	60%	1%
21 Staff see me as an equal partner in my treatment program:	89%	11%	0%	0%
22 Mental health staff support my self-care or wellness:	93%	6%	0%	1%
23 I have a say in what happens to me when I am in crisis:	89%	11%	0%	0%
24 Staff believe I can grow, change and recover:	88%	11%	1%	0%
25 Staff use pressure, threats, or force in my treatment:	1%	94%	2%	2%
26 There was a consumer peer advocate to turn to when I needed one:	24%	34%	41%	1%
27 There are consumers working as paid employees in the mental health agency where I receive services:	5%	60%	32%	4%
28 Staff give me complete information in words I understand before I consent to treatment or medication:	94%	4%	0%	2%
29 Staff encourage me to do things that are meaningful to me:	87%	9%	2%	1%
30 Staff stood up for me to get the services and resources I needed:	86%	9%	1%	4%
31 Staff treat me with respect regarding my cultural background:	94%	2%	2%	1%
32 Staff listen carefully to what I say:	94%	5%	0%	1%
33 Staff lack up-to-date knowledge on the most effective treatments:	14%	72%	12%	2%
34 MH staff interfere with my personal relationships:	6%	89%	2%	2%
35 Mental health staff help me build on my strengths:	85%	14%	0%	1%
36 My right to refuse treatment is respected:	82%	11%	6%	1%
37 My treatment plan goals are stated in my own words:	92%	6%	0%	2%
38 The doctor worked with me to get on medications that were most helpful to me:	87%	6%	7%	0%
39 I am treated like a psychiatric label rather than as a person:	13%	85%	2%	0%
40 I can see a therapist when I need to:	78%	13%	8%	1%
41 My family gets education or supports they need to be helpful to me:	46%	24%	31%	0%
42 I have information or guidance to get the services and supports I need, both inside and outside my mental health agency:	81%	13%	4%	2%

Note: For items 1-16, Yes = "Agree, Strongly Agree" No= "Disagree, Strongly Disagree". For items 17-42 Yes = "Often, Almost Always/Always" No= "Sometimes, Never/Rarely". For all items, N/A = "Does Not Apply to Me" Blank = No response