

ROSI Recovery Domain Scores: Portsmouth - 7/1/2012 to 6/30/2013

Avg Score
Range: 1 - 4 N = 84

Meaningful Activities:	3.256	56
Material Resources:	3.032	78
Peer Support:	2.503	55
Choice:	3.354	77
Social Relationships	3.492	84
Formal Service Staff:	3.574	81
Formal Services:	3.434	81
Self/Holism:	3.087	82
Overall Average:	3.249	78

Number of Respondents by Service

Counseling: 35	Medication Service: 67	Case Management: 61	Housing Service: 17
Psychosocial Rehab: 31	Club House: 29	PACT/ICT: 1	Employment Services: 5
Alcohol Services: 13	Co-occurring MH/SA: 22	Other Services: 2	Self Help: 8

Gender

Female	45
Male	36
Missing	3

Age Groups

Ages 18-34	10
Ages 35-64	63
Ages 65 +	2
Missing	9

Time in Treatment

1. Less than 1 year	6
2. 1 to 2 years	8
3. 3 to 5 years	14
4. More than 5 years	55
Missing	1

Education

1. Less than High School	20
2. High School/GED	43
3. College/Technical Training	15
4. Graduate School	1
5. Other	1
Missing	4

Racial Groups

3. Black	68
5. White	11
6. More than One	2
Missing	3

Hispanic

1. yes	1
2. no	72
missing	11

Home Community

1. Urban	63
2. Suburban	18
Missing	3

Living Arrangement

1. Own home/apt	28
2. Supervised/supported apt.	10
3. Residential facility	13
4. Boarding home	5
5. Homeless	1
6. Other	24
Missing	3

ROSI 42 Items: Average Scores 7/1/2012 to 6/30/2013 by CSB: Portsmouth

	Avg Score	N = 84
1 There is at least one person who believes in me:	3.571	84
2 I have a place to live that feels like a comfortable home to me:	3.301	83
3 I am encouraged to use consumer-run programs:	3.325	77
4 I do not have the support I need to function in the roles I want in my community:	1.964	83
5 I do not have enough good service options to choose from:	2.013	80
6 Mental health services helped me get housing in a place I feel safe:	3.127	55
7 Staff do not understand my experience as a person with mental health problems:	1.775	80
8 The mental health staff ignore my physical health:	1.780	82
9 Staff respect me as a whole person:	3.536	84
10 Mental health services have caused me emotional or physical harm:	1.619	84
11 I can not get services when I need when I need them:	1.815	81
12 Mental health services helped me get medical benefits that meet my needs:	3.000	70
13 MH services led me to be more dependent - not independent:	2.241	79
14 I lack the information or resources I need to uphold my client rights and basic human rights:	1.659	82
15 I have enough income to live on:	2.169	83
16 Services help me develop the skills I need:	3.117	77
17 I have housing that I can afford:	3.211	76
18 I have a chance to advance my education if I want to:	3.193	57
19 I have reliable transportation to get where I need to go:	3.060	84
20 Mental health services helped me get or keep employment:	2.480	25
21 Staff see me as an equal partner in my treatment program:	3.605	81
22 Mental health staff support my self-care or wellness:	3.573	82
23 I have a say in what happens to me when I am in crisis:	3.494	77
24 Staff believe I can grow, change and recover:	3.614	83
25 Staff use pressure, threats, or force in my treatment:	1.147	75
26 There was a consumer peer advocate to turn to when I needed one:	2.157	51
27 There are consumers working as paid employees in the mental health agency where I receive services:	1.705	44
28 Staff give me complete information in words I understand before I consent to treatment or medication:	3.577	71
29 Staff encourage me to do things that are meaningful to me:	3.658	79
30 Staff stood up for me to get the services and resources I needed:	3.513	76
31 Staff treat me with respect regarding my cultural background:	3.823	79
32 Staff listen carefully to what I say:	3.617	81
33 Staff lack up-to-date knowledge on the most effective treatments:	1.493	73
34 MH staff interfere with my personal relationships:	1.115	78
35 Mental health staff help me build on my strengths:	3.373	83
36 My right to refuse treatment is respected:	3.421	76
37 My treatment plan goals are stated in my own words:	3.580	81
38 The doctor worked with me to get on medications that were most helpful to me:	3.639	72
39 I am treated like a psychiatric label rather than as a person:	1.363	80
40 I can see a therapist when I need to:	3.317	63
41 My family gets education or supports they need to be helpful to me:	2.881	59
42 I have information or guidance to get the services and supports I need, both inside and outside my mental health agency:	3.288	80

Portsmouth

ROSI 42 Items: % Responding by Item 7/1/2012 to 6/30/2013

	N 84			
	Yes	No	N/A	Blank
1 There is at least one person who believes in me:	94%	6%	0%	0%
2 I have a place to live that feels like a comfortable home to me:	82%	17%	0%	1%
3 I am encouraged to use consumer-run programs:	87%	5%	7%	1%
4 I do not have the support I need to function in the roles I want in my community:	18%	81%	1%	0%
5 I do not have enough good service options to choose from:	20%	75%	4%	1%
6 Mental health services helped me get housing in a place I feel safe:	50%	15%	35%	0%
7 Staff do not understand my experience as a person with mental health problems:	13%	82%	2%	2%
8 The mental health staff ignore my physical health:	15%	82%	0%	2%
9 Staff respect me as a whole person:	98%	2%	0%	0%
10 Mental health services have caused me emotional or physical harm:	10%	90%	0%	0%
11 I can not get services when I need when I need them:	13%	83%	0%	4%
12 Mental health services helped me get medical benefits that meet my needs:	61%	23%	15%	1%
13 MH services led me to be more dependent - not independent:	29%	65%	5%	1%
14 I lack the information or resources I need to uphold my client rights and basic human rights:	5%	93%	1%	1%
15 I have enough income to live on:	35%	64%	1%	0%
16 Services help me develop the skills I need:	81%	11%	7%	1%
17 I have housing that I can afford:	67%	24%	10%	0%
18 I have a chance to advance my education if I want to:	51%	17%	32%	0%
19 I have reliable transportation to get where I need to go:	68%	32%	0%	0%
20 Mental health services helped me get or keep employment:	14%	15%	68%	2%
21 Staff see me as an equal partner in my treatment program:	87%	10%	1%	2%
22 Mental health staff support my self-care or wellness:	89%	8%	2%	0%
23 I have a say in what happens to me when I am in crisis:	79%	13%	8%	0%
24 Staff believe I can grow, change and recover:	88%	11%	1%	0%
25 Staff use pressure, threats, or force in my treatment:	2%	87%	1%	10%
26 There was a consumer peer advocate to turn to when I needed one:	21%	39%	37%	2%
27 There are consumers working as paid employees in the mental health agency where I receive services:	13%	39%	43%	5%
28 Staff give me complete information in words I understand before I consent to treatment or medication:	74%	11%	12%	4%
29 Staff encourage me to do things that are meaningful to me:	85%	10%	2%	4%
30 Staff stood up for me to get the services and resources I needed:	80%	11%	7%	2%
31 Staff treat me with respect regarding my cultural background:	89%	5%	2%	4%
32 Staff listen carefully to what I say:	87%	10%	0%	4%
33 Staff lack up-to-date knowledge on the most effective treatments:	11%	76%	7%	6%
34 MH staff interfere with my personal relationships:	2%	90%	6%	1%
35 Mental health staff help me build on my strengths:	85%	14%	0%	1%
36 My right to refuse treatment is respected:	82%	8%	7%	2%
37 My treatment plan goals are stated in my own words:	88%	8%	1%	2%
38 The doctor worked with me to get on medications that were most helpful to me:	80%	6%	12%	2%
39 I am treated like a psychiatric label rather than as a person:	10%	86%	4%	1%
40 I can see a therapist when I need to:	62%	13%	21%	4%
41 My family gets education or supports they need to be helpful to me:	48%	23%	27%	2%
42 I have information or guidance to get the services and supports I need, both inside and outside my mental health agency:	77%	18%	2%	2%

Note: For items 1-16, Yes = "Agree, Strongly Agree" No= "Disagree, Strongly Disagree". For items 17-42 Yes = "Often, Almost Always/Always" No= "Sometimes, Never/Rarely". For all items, N/A = "Does Not Apply to Me" Blank = No response

ROSI Recovery Domain Scores Defined: Portsmouth - 7/1/2012 to 6/30/2013

There are 8 domain scores in the ROSI survey calculated from selected survey statements as shown below. Negatively worded statements (e.g., "I do not have enough good service options to choose from." are reverse coded and an average domain score is then calculated for each survey when no more than one third of the items in the domain are missing or answered, "does not apply to me".

Meaningful Activities 3.256

Meaningful Activities involves the findings that work, education, voluntary and/or group advocacy activities that are meaningful to the individual help facilitate recovery.

- 18. I have a chance to advance my education if I want to = 3.2
- 20. Mental health services helped me get or keep employment = 2.5
- 29. Staff encourage me to do things that are meaningful to me = 3.7

Basic Material Resources 3.032

Basic Material Resources involves the findings that recovery from mental illness is incumbent on basic material resource needs being met.

- 2. I have a place to live that feels like a comfortable home to me = 3.3
- 6. Mental health services helped me get housing in a place I feel safe = 3.1
- 12. Mental health services helped me get medical benefits that meet my needs = 3.0
- 15. I have enough income to live on = 2.2
- 17. I have housing that I can afford = 3.2
- 19. I have reliable transportation to get where I need to go = 3.1
- 30. Staff stood up for me to get the services and resources I needed = 3.5

Peer Support 2.503

Peer Support involves the findings that peer support and consumer operated services in a myriad of forms facilitate recovery.

- 3. I am encouraged to use consumer-run programs (for example, support groups, drop-in centers, etc.) = 3.3
- 26. There was a consumer peer advocate to turn to when I needed one = 2.2
- 27. There are consumers working as paid employees in the mental health agency where I receive services = 1.7

Choice 3.354

Choice involves the findings that having choices, as well as support in the process of making choices, regarding housing, work, social, service, treatment as well as other areas of life facilitate recovery.

- 5. I do not have enough good service options to choose from = 2.0 (reversed)
- 23. I have a say in what happens to me when I am in crisis = 3.5
- 28. Staff give me complete information in words I understand before I consent to treatment or medication = 3.6
- 36. My right to refuse treatment is respected = 3.4

Social Relationships 3.492

Social Relationships involves the findings concerning the roles social and personal relationships play in facilitating recovery.

- 1. There is at least one person who believes in me = 3.6
- 4. I do not have the support I need to function in the roles I want in my community = 2.0 (reversed)
- 34. Mental health staff interfere with my personal relationships = 1.1 (reversed)

Formal Service Staff 3.574

Formal Service Staff involves the findings as to the critical roles formal service staff play in helping or hindering the recovery process.

- 7. Staff do not understand my experience as a person with mental health problems = 1.8 (reversed)
- 9. Staff respect me as a whole person = 3.5
- 21. Staff see me as an equal partner in my treatment program = 3.6
- 24. Staff believe that I can grow, change and recover = 3.6
- 31. Staff treat me with respect regarding my cultural background (race, ethnicity, religion, language, age, sexual orientation). = 3.8
- 32. Staff listen carefully to what I say = 3.6
- 33. Staff lack up-to-date knowledge on the most effective treatments = 1.5 (reversed)
- 37. My treatment plan goals are stated in my own words = 3.6

Formal Services 3.434

Formal Services involves the findings that formal service systems' culture, organization, structure, funding, access, choice, quality, range, continuity and other characteristics can help or hinder the process of recovery.

- 8. The mental health staff ignore my physical health = 1.8 (reversed)
- 10. Mental health services have caused me emotional or physical harm = 1.6 (reversed)
- 11. I cannot get the services I need when I need them = 1.8 (reversed)
- 22. Mental health staff support my self-care or wellness = 3.6
- 25. Staff use pressure, threats or force in my treatment = 1.1 (reversed)
- 35. Mental health staff help me build on my strengths = 3.4
- 38. The doctor worked with me to get on medications that were most helpful for me = 3.6
- 39. I am treated as a psychiatric label rather than as a person = 1.4 (reversed)
- 40. I can see a therapist when I need to = 3.3
- 41. My family gets the education or supports they need to be helpful to me = 2.9
- 42. I have information and/or guidance to get the services and supports I need, both inside and outside my mental health agency = 3.3

Self/Holism 3.087

Self/Holism involves the findings that characteristics that relate to one's sense of self, such as self-reliance, as well as having a holistic and human rights focus can facilitate recovery and other such characteristics, such as low self-esteem, can hinder recovery.

- 13. Mental health services led me to be more dependent, not independent = 2.2 (reversed)
- 14. I lack the information or resources I need to uphold my client and basic human rights = 1.7 (reversed)
- 16. Services help me develop the skills I need = 3.1