

FAQ SHEET

**CITY OF PORTSMOUTH, VA
DOWNTOWN PORTSMOUTH WATER AND SEWER
REHABILITATION PROJECT—IMPACT ZONE 2
OCTOBER 2013**

What is this project about?

This project involves the installation of new water and sanitary sewer lines and rehabilitation of storm drains in your neighborhood. In most cases, the water and sanitary sewer lines are buried below the street in front of your house. Before design of the new system begins, it is necessary to perform a survey of the area in order to determine where the existing buried utilities are located so that a set of construction drawings can be developed. During this stage, only the survey work will be conducted.

What can residents and businesses expect?

You will observe three different types of crews working in your area. The Survey Crew (Draper Aden Associates) will consist of two or three workers that will be using surveying equipment to make measurements of the existing system and above ground features such as utility poles, trees, curbs, manholes, etc. The Utility Marking Crew will consist of one or two workers that will locate existing underground utilities such as water, sewer, telephone, electric, and natural gas. They will mark the utility locations with various colors of temporary marking paint. These temporary marks will be placed on pavement areas as well as some grassy areas. They may also place short, colored flags in the grassy areas to indicate the location of the utilities. We respectfully ask that the citizens not remove these flags since they are needed for us to understand the location of the buried utilities. The Soil Testing Crew will consist of two or more workers that will operate drilling equipment to drill through the

pavement in order to sample the soil conditions under the pavement.

During the survey stage, we do not expect any traffic delays or interrupted access to your property.

Will my utilities be interrupted?

Your utilities will not be interrupted during the survey phase.

Will crews go onto my property?

In some cases, the old sanitary sewer lines and storm drains are located in the backyard of the property. For those properties, members of the Survey Crew and Utility Marking Crew will need to access the City easement area in the backyard in order to locate utilities and take measurements. We expect to distribute written notices in advance of our need to access the easement on your property. We will also knock on your door and let you know we are going to walk through your yard to access the easement. Soil Testing crews will not enter your property.

When will the work take place?

Most of the Survey Crew and Utility Marking Crew work will take place between the end of October 2013 and March 2014. Daily working hours will be between 8AM and 5PM. You may see some work being performed on weekends. The Soil Testing Crew work will take place between January 2014 and March 2014.

Is the utility marking paint permanent?

No. It will wash off after several rain events.

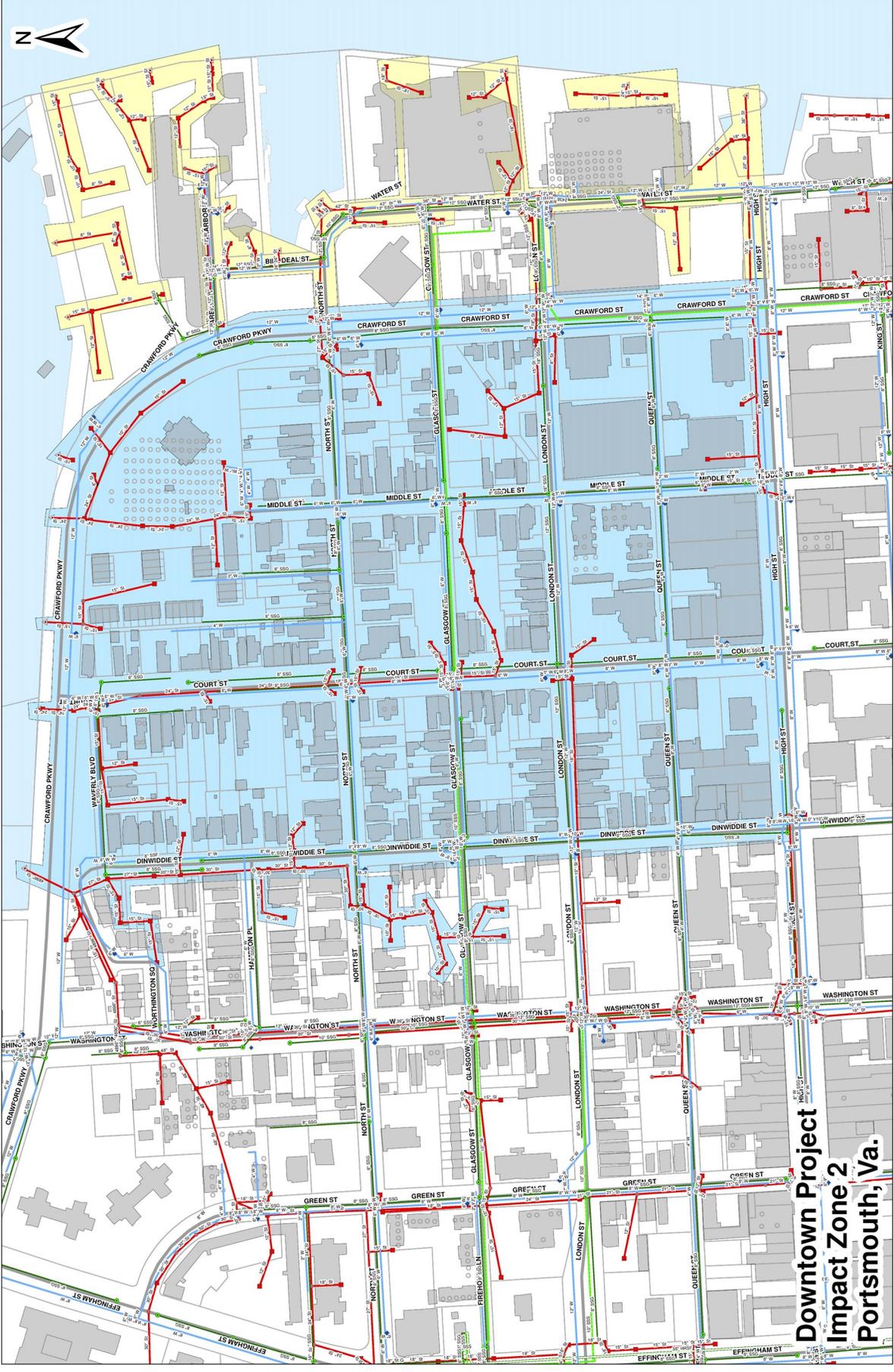
Will this project be noisy?

You may hear some moderate noise from the soil testing drilling equipment. Other than that, the survey work is not noisy.

We ask for your patience during this phase of the project. Should you have any questions, please contact the City Project Manager, Erin Trimyer, P.E., Assistant Director, Department of Public Utilities, 757-393-8691, ext. 2202, or Andy Snyder, P.E., Draper Aden Associates, 757-599-9800.



Department of Public Utilities



**Downtown Project
Impact Zone 2
Portsmouth, Va.**